

# Navigating the Interface

Mosyle Education is organized into 7 tabs which can be accessed using the bottom menu bar within the platform:

- Dashboard
- My School
- Management
- Security
- DNS Filtering
- Class Manager
- Support

NOTE: The Security and DNS Filtering tabs are available only for Mosyle OneK12 subscriptions.

## **Dashboard**

The Dashboard for each account can be customized to show the school or district logo in the upper left corner. Any MDM Alerts for iOS/iPadOS, macOS, or tvOS will be available directly in the dashboard. Clicking on any of the alerts will bring additional details showing which devices are impacted.

The number of licenses available, as well as the number of enrolled devices per OS platform will be displayed in the upper middle, with quick access to your favorite Management profiles directly underneath. Clicking any of the favorited profiles will result in being redirected to the Management profile in order to view any details or make any necessary edits or adjustments.

On the right side of the dashboard, the metrics for the security of your devices will be displayed, such as the Device Scout score of your enrolled devices and any infections found by Detection & Removal. Clicking either of these options will redirect you to the appropriate area within the Security tab.

Directly below the security metrics will be access to any/all support tickets submitted and show the status of the ticket. Click any of the ticket titles to bring up the ticket thread, or click the button to Go to Support to navigate to the Support tab.

In the upper right hand corner, you'll see the name of the user currently logged into the Mosyle web panel as well as the time remaining in the session. Clicking Settings will bring up account settings such as the timezone, date and time formatting, two-factor authentication, and the option to change the password. To logout, click Logout.

## **My School**

The My School tab includes all information relevant to your school or district. Within this tab, you can:

- Create/Renew Push Certificate
- Integrate Apple School Manager
- Configure enrollment settings
- Manage the school Hierarchy (Locations, Grade Levels, Courses & Classes, etc.)
- Manage Shared Device Groups
- Manage Users
- Configure device assignment settings
- Integrate with Active Directory, API, or OAuth
- View Action Logs
- Configure Preferences
- Manage Subscription

## **Management**

The Management tab is where all device information and configuration can be found. Here you can:

- View device inventory and export reports
- Manage Dynamic Device Groups
- View Pending and Failed Commands
- Manage content purchased in Apple School Manager
- Create and deploy Management profiles

The Management tab is separated based on OS so only relevant profiles and commands are available based on which OS is being managed. To navigate between the different OS platforms, click the dropdown menu in the top left.

## **Security**

The Security tab provides access to configure and manage Device Scout, Detection & Removal, and Admin On-Demand.

## **DNS Filtering**

The DNS Filtering tab provides access to configure and manage DNS Filtering configurations.

## **Class Manager**

The Class Manager provides access to Class Management tools for teachers.

## **Support**

The Support tab provides access to all content available in the Help Center as well as direct access to the Mosyle Support Team via tickets.

Revision #1

Created 2025-10-07 22:13:18 UTC by joliveira

Updated 2025-10-07 22:13:38 UTC by joliveira