

Enrollment Methods

When planning your deployment, you need to consider how the devices will be enrolled. When possible, it's always recommended to erase devices and enroll them fresh into the MDM using Automated Device Enrollment. If it's not possible, you can use any other enrollment method.

Most deployments utilize Automated Device Enrollment or some combination of Automated Device Enrollment and Device Enrollment.

Automated Device Enrollment

Mosyle supports Automated Device Enrollment which provides the ability to enroll devices over-the-air by syncing an enrollment profile with Apple servers. Using Automated Device Enrollment, users can easily complete enrollment by erasing the device and then going through the Setup Assistant. After connecting the device to a network connection, it will retrieve the enrollment profile from Apple servers and complete the enrollment. With Automated Device Enrollment, devices can be handed directly to users so they can complete the enrollment to accomplish a zero-touch deployment.

Enrolling with Automated Device Enrollment locks the MDM enrollment profile on the device so that it cannot be manually removed by the user.

NOTES:

- iPhone and iPad devices must be erased in order to be enrolled using Automated Device Enrollment
- Mac computers can be enrolled using Automated Device Enrollment without erasing by using a Terminal command. The user will need Admin rights to complete the installation of the enrollment profile and some settings configured in the Automated Device Enrollment profile may not apply using this method.

Device Enrollment

If erasing devices is not possible, you can still enroll them using Device Enrollment. For iPhone and iPad devices, you can complete enrollment using Apple Configurator 2 or by entering the Safari enrollment URL. For Mac computers, you can complete enrollment by entering the Safari enrollment URL and manually installing the MDM enrollment profile. Users will need Admin rights to complete the installation of the MDM enrollment profile.

This method of enrollment requires a more hands-on approach to ensure users are properly installing the MDM profile. Keep in mind, the MDM enrollment profile cannot be locked on the device and can be manually removed when using this method of enrollment.

User Enrollment

Users can complete User Enrollment by logging in to the device or specified URL with their Managed Apple ID. User Enrollment is beneficial in environments where students or teachers bring their own devices and need access to school or district resources, such as apps or books.

User Enrollment requires users to be registered in Mosyle with their school/district Managed Apple ID.

Revision #1

Created 2025-10-07 22:17:04 UTC by joliveira

Updated 2025-10-07 22:17:18 UTC by joliveira